



## Warranty Terms & Conditions Updated 2018

AGT fixtures are robust. We continuously improve products and manufacturing processes, and all products are tested to be operational at the time of manufacture. AGT reserves the right to change and improve any product without prior notification.

AGT warrants VidaShield fixtures to be free from defects in materials and workmanship for the specified period beginning on the date of purchase (or date of manufacture when purchase date is in question).

Please register the product's warranty by filling out the warranty card available at [www.vidashield.com](http://www.vidashield.com).

Defective products will be repaired or replaced at AGT's sole discretion. This Warranty is not transferable.

**UNDER NO CIRCUMSTANCES SHALL AGT BE RESPONSIBLE FOR LOSS OF INCOME OR SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES.**

### **TERMS & CONDITIONS 5 YEAR LIMITED**

- + Warranted for a full year; UV lamp;
- + Warranted for 5 years; fixture construction, including ballasts, photo cell, fans and failure indicator lamp

### **THIS WARRANTY DOES NOT COVER**

- + Damages to products for reasons beyond AGT's control, including, but not limited to: power surge, water infiltration, abuse, misuse, accidental damage, vandalism, fire, natural disaster and lighting;
- + Incompatibility with products not supplied by AGT, or other issues not related to materials and manufacture;
- + Installations not in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications.

### **RETURN OF PRODUCT**

If ever you need a replacement part, we will ship it quickly to get your system up and running. We ask that you ship the non-functioning part to our service center for warranty evaluation.

**AGT reserves the right to repair or replace at its discretion. AGT assumes no responsibility or liability for expenses.**

Signature \_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_



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Thank you for purchasing a VidaShield system from American Green Technology!

In order to register the VidaShield Warranty Card, print a copy of the Warranty Card and fill it out. Then you can either email it to **info@vidashield.com**, fax it to **269-849-8726**, or mail it to (attention warranty department) **52129 SR 933 South Bend, IN 46637**.

You can find a copy of the VidaShield Warranty and Warranty Card on our website at [www.vidashield.com](http://www.vidashield.com).

We thank you for your business!

Purchase Date \_\_\_\_\_

Address \_\_\_\_\_

Product Purchased \_\_\_\_\_

City \_\_\_\_\_

Fixture Type \_\_\_\_\_

State \_\_\_\_\_

Serial Number (Located on back of fixture) \_\_\_\_\_

Zip \_\_\_\_\_

Quantity \_\_\_\_\_

Phone Number \_\_\_\_\_

Installation Location \_\_\_\_\_

Email Address \_\_\_\_\_

Facility Owner \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Print Name \_\_\_\_\_



**Email** [info@vidashield.com](mailto:info@vidashield.com)

**Fax** (269) 849-8726

**Attention Warranty Dept.**  
American Green Technology  
52129 State Route 933  
South Bend, IN 46637

Thank you for registering your purchase with American Green Technology, Inc. Please refer to the terms & conditions of the warranty if you have any questions.





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Customer satisfaction is our highest priority. We want to make it easy for you to file a warranty claim through a simple 2-step process:

1. Print and complete this Warranty Claim Form in its entirety. If needed, you can find another copy of the VidaShieldWarranty and Warranty Claim Card on our web site at [www.vidashield.com](http://www.vidashield.com).
2. Email the completed form to **info@vidashield.com**. Alternatively, you can fax it to **(269) 849-8726** or even mail the form to (attention warranty department) **52129 SR 933, South Bend, IN 46637**.

It's that easy! We appreciate your business!

Company Name \_\_\_\_\_

Address \_\_\_\_\_

Contact Name \_\_\_\_\_

City \_\_\_\_\_

Product Purchased \_\_\_\_\_

State \_\_\_\_\_

Serial Number (Located on back of fixture) \_\_\_\_\_

Zip \_\_\_\_\_

Nature of Problem

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Print Name \_\_\_\_\_



**Email** [info@vidashield.com](mailto:info@vidashield.com)

**Fax** (269) 849-8726

**Attention Warranty Dept.**  
American GreenTechnology  
52129 State Route 933  
South Bend, IN 46637

Thank you for registering your purchase with American Green Technology, Inc. Please refer to the terms & conditions of the warranty if you have any questions.

